FOD Economie: Improving end-user and customer experience through a renewed network

economie
FOD Economie, K.M.O., Middenstand en Energie

Company profile

- Government institution
- Has to create the conditions for a competitive, sustainable and well-balanced goods and services market in Belgium
- 2.500 Employees
- 15 different locations around the country

Context

Due to the increasing number of applications and the ever more busy network traffic, a more powerful and available computer network was needed. The FOD was also looking for a partner that was able to take full control of the network supervision.

"Nowadays, a network connection is seen as a basic necessity that should be equally available as electricity or tap water."

Solution

Simac equipped all the local networks at the different locations with Cisco routers and switches and is supervising all systems from a distance at their NOC (Network Operating Center). For the connection between the different locations Simac rents lines at Telenet Solutions.

Advantages

- Quicker response time
- Efficient solutions to problems
- Higher availability
- Bigger capacity
- Cost savings
- Improved Service
- More time for other IT projects
- Monitoring from a distance